

Run R Scripts in Standard Reports

R Script Action is now deprecated and no longer functional.

[R](#) is a programming language for statistical computing and graphics. It's used by statisticians, institutional researchers, and data scientists (among others) for modeling and visualizations.

You can use R scripts in Alchemer's [Standard Report](#). The script output can be in the form of:

- Tables
- Text
- Charts
- Custom Visualizations

All rendered in real time!

Create an R Script

Your R scripts must first be added to your R library via [Research Library > R Scripts](#) before you can use them in your reports.

1. Click **Create a Script** to get started.
 2. Give your script a title.
 3. Select the **Script Type**.
 - a. **Report** scripts can be added to reports.
 - b. **Helper** scripts can be used in Report scripts and in other Helper scripts. Helper scripts require a **Script Alias** in order to reference them within a Report script or other Helper scripts.
 4. Under **Script Output** you can choose whether you wish to **Show debug and output data**. This is useful when you are building out your script. You'll want to turn this off once the script is working to ensure debug information does not display in your report.
-

5. (Optional) If you wish to include an external data file in your analysis (say for benchmarking), you can upload it to the [file library](#). Referenced files **must** be in .csv format.

To use this data in your R Scripts click the **Show/Hide** link to the right of **Include additional data from your file library**. Select the external file you wish to include and give it an **Alias**. External files can be referenced via the [sgReadLibraryFile](#) function.

6. (Optional) If you wish to reference an external data source in JSON format via URL click the **Show/Hide** link to the right of the option to **Include data from a remote URL (JSON only)** . Add your URL. You can use the merge code `[[SURVEY_ID]]` to dynamically reference the survey where the script is run. This can be referenced via the function [sgReadRemoteSource](#).

7. Write your R script in the **Script source (R)** field. See the [Alchemer R Script Functions](#) for info on available functions or check out our [Working Example](#).
8. Add an associated **Charting Script (JavaScript)** if needed. See the [Charting Functions](#) for info on available functions or check out our [Working Example](#). Click **Save** to finish creating your R Script.

```
Charting Script (JavaScript)
1 var charts = SG.getData();
2 console.log(charts);
3 var chartTitle = charts[0].k;
4 var seriesValues = charts[0].v;
5 var seriesCategories = charts[0].c;
6
7 var detractors = seriesValues[0];
8 var passives = seriesValues[1];
9 var promoters = seriesValues[2];
10 var score = seriesValues[3];
11
12 SG.addChart({
13   chart: {
14     type: 'bar'
15   },
16   title: {
17     text: chartTitle + ': ' + score
18   },
19 });
```

Never Mind Save

Now you are ready to [add the R script to your report](#).

R Settings

You can save survey-level variables to use in your R Scripts under a survey's settings via **Results > R Settings**. For example, let's imagine you wish to weight your data but your weights vary across surveys as your population varies across surveys. You can use the R Settings to store data like weights or other survey-level data that varies across surveys. In doing so, you can re-use an R Script across surveys and just call in your survey-level data dynamically. Reference these settings in your R Scripts via the [sgGetOption](#) function described below.

R Settings

Save options for your R scripts.

Key	Value
gender	2.38 ✖

Add an R Script to your report

1. To use an existing R Script in a Standard Report, click the **Insert** button and select **R Script**.
2. You will be prompted to **edit your report element** in order to proceed. Click **Layout & Options** to access your R Scripts.
3. Give your R Script report element a **Title**.
4. Select an available R Script from the **Select a R Script** dropdown menu.
5. Click **Save** to create the element.

Edit Report Element

OPTIONS

Title

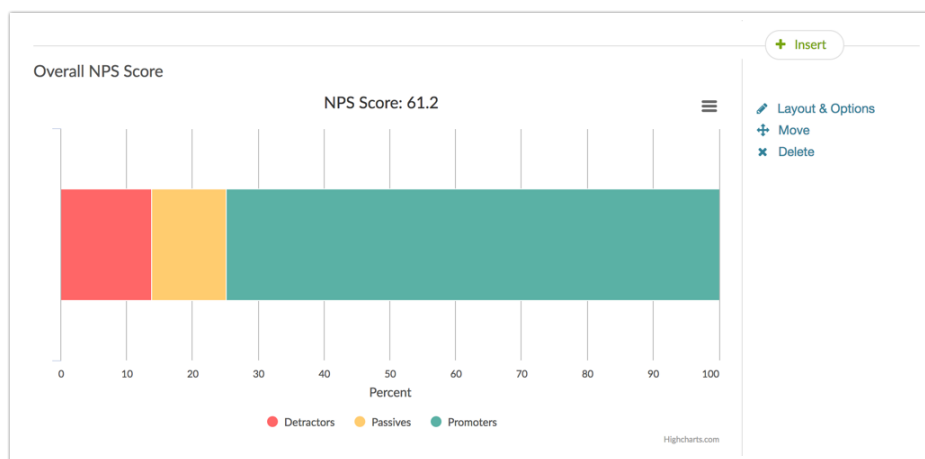
Rscript

Edit Description

Select a R Script

Report Script

You will see a **Chart Loading** message while Alchemer prepares your element (you may need to refresh). The process may take a minute or two depending on the complexity of the script and the amount of data being compiled.



Alchemer R Script Functions

The following Alchemer functions are available for referencing survey data in R Scripts. Click the function to see parameters and examples below.

- [sgGetAllData](#) - Returns raw data for the entire survey for all responses.
- [sgGetFilterData](#) - Returns raw data for the entire survey as per the report filter.
- [sgGetAllCol](#) - Returns raw data for all responses for the specified column.
- [sgGetFilterCol](#) - Returns raw data for the specified column as per the report filter.
- [sgGetOption](#) - Used to get a survey-level variable specified in Results > R Settings.
- [sgAddChart](#) - Makes data available for charting. There is no return, instead, data available for use via the [Charting Functions](#).
- [sgGetSourceName](#) - Loads a helper R script.
- [sgReadLibraryFile](#) - Loads a data file (.csv) uploaded to the [File Library](#) and specified in your script setup.
- [sgReadRemoteSource](#) - Loads an external data file (JSON) specified in your script setup.

sgGetAllData

Returns raw data for the entire survey for all responses.

Example

```
sgGetAllData()
```

The return will be a matrix of data for all survey questions for all responses. The return for question data will be the reporting value, if present, for the selected answer. Otherwise, the option SKU for the selected answer will be returned.

sgGetFilterData

Returns raw data for the entire survey as per the report filter.

Example

```
sgGetFilterData()
```

The return will be a matrix of data for all survey questions for all responses that correspond to the filter applied to the report. The return for question data will be the reporting value, if present, for the selected answer. Otherwise, the option SKU for the selected answer will be returned.

sgGetAllCol

Returns raw data for all responses for the specified column.

Parameters	Description	Required
column	the column of data you wish to return (string)	true

Possible Values	Example
ResponseID	<code>sgGetAllCol('ResponseID')</code>
Question's SPSS variable name	<code>sgGetAllCol('nps')</code>
Column ID (this is the column for the question returned via sgGetAllData; it is the Question ID with a prefix of X)	<code>sgGetAllCol('X2')</code>

Examples

Get ResponseIDs:

```
sgGetAllCol('ResponseID')
```

The return will be a list of response IDs from the survey.

```
[1] 1 2 3 4 5 6 7 8 9 10
```

To get question data you can do so using either the SPSS variable name assigned to the question or the Column ID (this is the column for the question returned via `sgGetAllData`; it is the Question ID with a prefix of X).

```
sgGetAllCol('X2')
sgGetAllCol('nps')
```

The return for question data will be the reporting value, if present, for the selected answer. Otherwise, the option SKU for the selected answer will be returned.

```
[1] 9 0 7 10 2 NA 9 NA 8 10 3 3 6 6 2 8 NA 9 2 7 6 0 7 NA 2
[26] 6 6 7 2 8 0 8 7 5 0 1 1 4 NA 3 4 0 10 7 0 4 1 5 10 8
[51] NA 3 2 5 NA 9 3 6 2 3 10 2 5 7 10 NA 5 1 5 2 1 0 5 0
[76] 5 9 10 7 7 1 1 8 5 0 10 3 4 NA 0 1 5 NA 1 1 0 0 0 7 6
[101] 5 3 10 NA 8 9 3 0 2 NA
```

sgGetFilterCol

Returns raw data for the specified column as per the report filter.

Parameters	Description	Required
column	the column of data you wish to return (string)	true

Possible Values	Example
ResponseID	<code>sgGetFilterCol('ResponseID')</code>
Question's SPSS variable name	<code>sgGetFilterCol('nps')</code>
Column ID (this is the column for the question returned via <code>sgGetAllData</code> ; it is the Question ID with a prefix of X)	<code>sgGetFilterCol('X2')</code>

Examples

Get ResponseIDs:

```
sgGetFilterCol('ResponseID')
```

The return will be a list of filtered response IDs from the survey.

```
[1] 1 4 7 10 18 43 49 57 62 66 77 78 86 103 106
```

To get question data you can do so using either the SPSS variable name assigned to the question or the Column ID (this is the column for the question returned via `sgGetAllData`; it is the Question ID with a prefix of X).

```
sgGetFilterCol('X2')
sgGetFilterCol('nps')
```

The return for question data will be the reporting value, if present, for the selected answer. Otherwise, the option SKU for the selected answer will be returned.

```
[1] 9 10 9 10 9 10 10 9 10 10 9 10 10 9
```

sgGetOption

Use to fetch your survey-level variables as specified in **Results > R Settings**. Learn more in the [R Settings](#) section of this tutorial.

Parameters	Description	Required
key	the key specified in Results > R Settings in your survey	true

Example

```
sgGetOption('gender')
```

The return will be the corresponding value as defined in the surveys R Settings.

sgAddChart

Makes data available for charting. This function does not return anything, instead, it makes data available for use with the [Charting Functions](#).

Parameters	Description	Required
title	the title of the chart (string)	true
categories	the categories you are charting (vector)	true
values	the values that correspond to the categories (vector)	true

Example

```
categories <- c('cat', 'dog', 'bird')
values <- c(5, 10, 15)
sgAddChart('Pets', categories, values)
```

sgGetSourceName

Loads a helper R script.

Parameters	Description	Required
script_alias	the alias of the helper script (string)	true

Example

```
source(sgGetSourceName('helper_script'))
```

sgReadLibraryFile

Loads a .csv file from the file library. The list of .csv files that can be loaded is set within the script setup; see step 5 in the [Create an R Script](#) section of this tutorial.

Parameters	Description	Required
alias	the alias script setup	true

Example

```
sgReadLibraryFile('mydatafile')
```

sgReadRemoteSource

Loads JSON from a remote source as specified in the script setup; see step 6 in the [Create an R Script](#) section of this tutorial.

Example

```
external = sgReadRemoteSource()  
print(external)
```

The JSON will be transformed to an R list for use in your R scripts.

```
$answer  
[1] "no"  
  
$forced  
[1] FALSE  
  
$image  
[1] "https://mydomain.com/assets/0-b6d3e555af2c09094def76cf2fbddf46.gif"
```

Charting Functions

The following Alchemer functions are available for charting the data from your R Script.

- **SG.getData** - Returns the data saved via the **sgAddChart** function.
- **SG.addChart** - Creates a chart using the data made available in the R script via the **sgAddChart** function and fetched via the **SG.getData** function.
- **SG.save** - Saves the charts created via **SG.addChart**.

SG.getData

Fetches the data saved via the **sgAddChart** function.

Example

```
var charts = SG.getData();  
console.log(charts);
```

The data from the above **sgAddChart** example would look like so:

```
[[ k: 'NPS Score',  
  c: [ 'Detractors', 'Passives', 'Promoters' ],  
  v: [ 56, 18, 19, -39.8 ]  
]]
```

SG.addChart

Creates a chart using the data made available in the R script via the **sgAddChart** function and fetched via the **SG.getData** function. Format data according to Highcharts (see <https://www.highcharts.com/demo> for examples of charts). This function must be followed by the **SG.save** function in order to create a chart.

Example

```

// 1. Fetch the data sent over via the sgAddChart function
var charts = SG.getData();

// 2. Store data from SG.getData object in variables for use in Highcharts
var chartTitle = charts[0].k;
var seriesValues = charts[0].v;
var seriesCategories = charts[0].c;

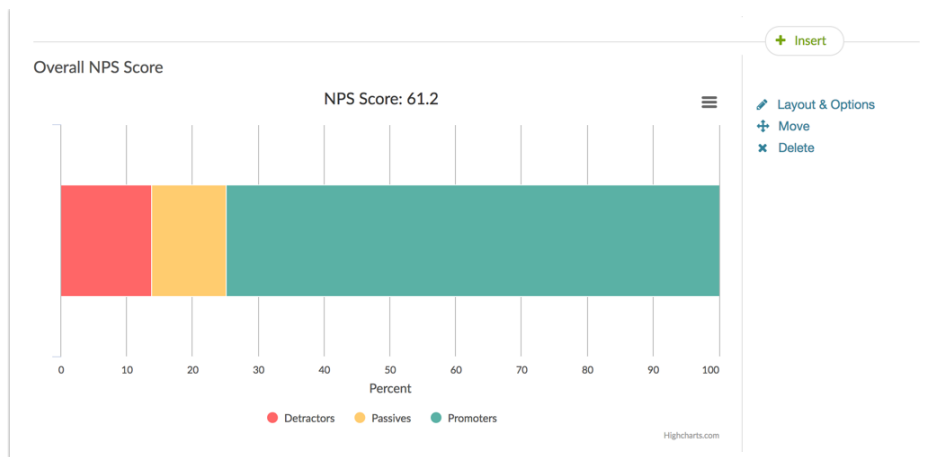
var detractors = seriesValues[0];
var passives = seriesValues[1];
var promoters = seriesValues[2];
var score = seriesValues[3];

// 3. Create a chart using Highcharts
SG.addChart({
  chart: {
    type: 'bar'
  },
  title: {
    text: chartTitle + ': ' + score
  },
  yAxis: {
    min: 0,
    title: {
      text: 'Percent'
    }
  },
  legend: {
    reversed: true
  },
  plotOptions: {
    series: {
      stacking: 'percent'
    }
  },
  series: [
    {
      name: seriesCategories[2],
      color: "#5AB2A5",
      data: [promoters]
    },
    {
      name: seriesCategories[1],
      color: "#ffcc6f",
      data: [passives]
    },
    {
      name: seriesCategories[0],
      color: "#FF6666",
      data: [detractors]
    }
  ]
});

// 4. Save the chart
SG.save();

```

The above charting script example yields the following chart output in a Standard Report:



SG.save

Saves the charts created via SG.addChart.

A Working R Script Example

Some customers have requested the ability to change the scale (0-10) of the NPS® question. Many wish to use a 5-point scale. Unfortunately, the scale of the NPS® question cannot be modified; and a different question type (Likert or Radio Buttons) cannot be reported on in an NPS® format. This is a great use case for R Scripts!

In this example, we'll take the data from a 5-point Likert (Rating) question and create a custom NPS chart. For the purpose of example, we'll also pull in some external data to demonstrate how this works.

R-Script functions used in this example

- [sgReadLibraryFile](#)
- [sgGetAllCol](#)
- [sgAddChart](#)
- [SG.getData](#)
- [SG.save](#)

Setup

To get started, we'll create a 5-point Likert(Rating) question with our NPS question text.

1. On a scale of 1 to 5, how likely are you to recommend our business to a friend or colleague?

1

2

3

4

5

☐
☐
☐
☐
☐

[Edit](#)
[Move](#)
[Copy](#)
[Remove](#)

ID: 2

Add **nps** to the **SPSS Variable Name** field on the **Logic** tab.

Rating (Likert Scale)

Question Logic Validation Layout Piping / Repeat [Need Help?](#)

☐ Only show this question based on answers to previous questions or other logic conditions
☐ After answering, hide this question
☐ Hide this question by default (mainly used with custom scripting)
☐ Only show this question to admin users

Disable Question

☐ Yes
☒ No

Alias

Concise name for scripting and reporting

SPSS Variable Name

nps

Next, we'll create an R Script via **Research library > R Scripts**.

Script Info

Note: Read the help [documentation](#) for examples and best practices.

Script Title

5-Point NPS Script + Library Data

Script Type

☒ **Report** — add these to your reports
☐ **Helper** — use these in your report scripts

Script Output

☒ Show debug and output data

In the **Script source (R)** field we'll write the below script. Here is a high-level overview of the steps in this script:

1. This script gets the data from the survey using the **sgGetAllCol** function.
2. In the second step we fetch the data from a file we uploaded to the file library using the **sgReadLibraryFile** function.
3. The two data sources are combined into a single vector.
4. Next, we loop through the combined data vector to compute aggregate counts of promoters (5), passives (4), and detractors (1-3).
5. Then we compute the NPS score by subtracting the percentage of detractors from the percentage of promoters.
6. Finally, we make the data available for charting using the **sgAddChart** function.

```

# ----- 1. Fetch survey data ----- #
nps_survey <- sgGetAllCol('nps')

# ----- 2. Read external data and append to survey data ----- #
external = sgReadLibraryFile('external')
nps_external = external[,2]

# ----- 3. Combine survey data and external data into a single vector ----- #
combined = c(nps_survey,nps_external)

# ----- 4. Loop through combined data vector and increment counts ----- #
promoters = 0
detractors = 0
passives = 0

for (i in combined) {
  if (!is.na(i)) {
    if (i <= 3) {
      detractors = detractors + 1
    }
    else if (i <= 4) {
      passives = passives + 1
    }
    else {
      promoters = promoters + 1
    }
  }
}

# ----- 5. Compute NPS Score ----- #
total <- detractors + passives + promoters
detper <- (detractors/total)*100
proper <- (promoters/total)*100
rawscore <- proper - detper
score <- format(rawscore, digits=1, nsmall=1)
numscore <- (as.numeric(score))

# ----- Make data available for charting ----- #
values <- c(detractors, passives, promoters,numscore)
categories <- c("Detractors","Passives","Promoters")
sgAddChart('NPS Score', categories, values)

```

Next, we'll add our charting JavaScript in the **Charting Script (JavaScript)** field. Here is a high-level overview of the steps in this script:

1. We start by fetching the data that was sent over via the `sgAddChart` function using the `SG.getData` function.
2. Next, we store data in the object returned via the `SG.getData` function into variables for use in Highcharts.
3. We then use the `SG.addChart` function to create a chart using Highcharts.
4. Finally, we save the chart using the `SG.save` function.

```

// 1. Fetch the data sent over via the sgAddChart function
var charts = SG.getData();

// 2. Store data from SG.getData object in variables for use in Highcharts
var chartTitle = charts[0].k;
var seriesValues = charts[0].v;
var seriesCategories = charts[0].c;

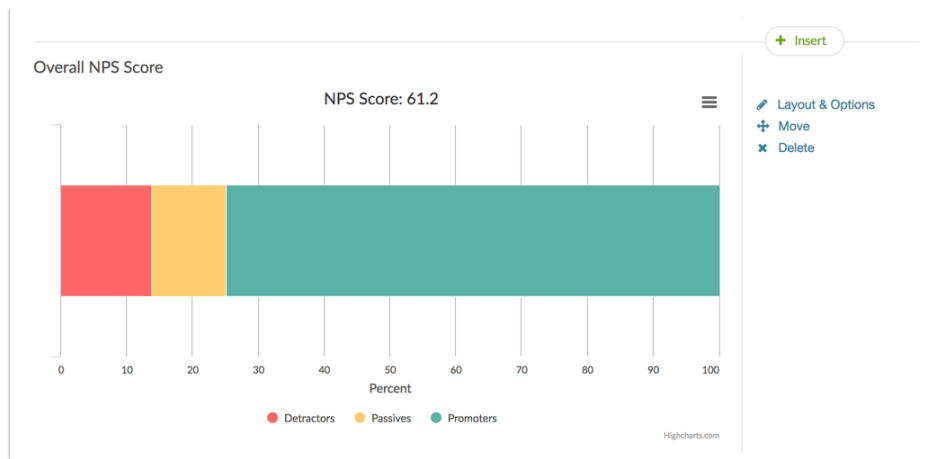
var detractors = seriesValues[0];
var passives = seriesValues[1];
var promoters = seriesValues[2];
var score = seriesValues[3];

// 3. Create a chart using Highcharts
SG.addChart({
  chart: {
    type: 'bar'
  },
  title: {
    text: chartTitle + ': ' + score
  },
  yAxis: {
    min: 0,
    title: {
      text: 'Percent'
    }
  },
  legend: {
    reversed: true
  },
  plotOptions: {
    series: {
      stacking: 'percent'
    }
  },
  series: [
    {
      name: seriesCategories[2],
      color: "#5AB2A5",
      data: [promoters]
    },
    {
      name: seriesCategories[1],
      color: "#ffcc6f",
      data: [passives]
    },
    {
      name: seriesCategories[0],
      color: "#FF6666",
      data: [detractors]
    }
  ]
});

// 4. Save the chart
SG.save();

```

The resulting chart looks like so:



Net Promoter[®], NPS[®], NPS Prism[®], and the NPS-related emoticons are registered trademarks of Bain & Company, Inc., Satmetrix Systems, Inc., and Fred Reichheld. Net Promoter ScoreSM and Net Promoter SystemSM are service marks of Bain & Company, Inc., Satmetrix Systems, Inc., and Fred Reichheld.

Scripting and Other Custom Solutions

We're always happy to help you debug any documented script that is used as is. That said, we do not have the resources to write scripts on demand or to debug a customized script.

If you have customization ideas that you haven't figured out how to tackle, we're happy to be a sounding board for Alchemer features and functionality ideas that might meet your needs. Beyond this, check out our [Professional Services](#); these folks have the scripting chops to help you to achieve what you are looking for!

Related Articles